

## RE: Apache2 Manhattan Virtual Classroom

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*Source:* <http://linux.derkeiler.com/Mailing-Lists/Debian/2006-08/msg00024.html>

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- *From:* "Cary Pembleton" <[carywinton@xxxxxxxxxxxxxxxx](mailto:carywinton@xxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 31 Jul 2006 22:59:12 -0400
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Ok Roberto,

Fair enough, I think we both want to accomplish the same thing here. A) find answers to our problems. B) Try and help others find answers to their problems. C) Be as courteous as possible when trying to achieve A&B. I think my frustration with the new distribution learning curve may be perhaps getting to me. I think I am just going to step away for a few days. I have looked at the "list" of consultants. I may even try that avenue, but I would really like to be able to solve this on my own, with a little help from my friends.

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-----Original Message-----

From: Roberto C. Sanchez [<mailto:roberto@xxxxxxxxxxxxxxxxxxxxxxxx>]  
Sent: Monday, July 31, 2006 10:46 PM  
To: carywinton@xxxxxxxxxxxxxxxx  
Cc: debian-user@xxxxxxxxxxxxxxxx  
Subject: Re: Apache2 Manhattan Virtual Classroom

Cary Pembleton wrote:

Roberto,

It appeared to me as though I was seeing nearly one hundred replies to posts which were "tagged" with dates and times after mine. Yes I know this is a community supported distribution and forum. Obviously "no one on this forum is paid to support me" That statement came from pure anger "flaming" with absolutely "zero" intelligence attached. Obviously

you omitted to "read"

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your own previous statement about "community supported". As to "Quick Turnaround" I have had several posts regarding this sent to this forum for more than 2 weeks, I do not consider a reasonable response from someone in that time frame to be "expecting a fast turn around". Now "THAT" being said, if this is the kind of "abuse" I can expect from this

forum, I "may"

do well to look elsewhere, but contrary to "your" feelings, I do not believe everyone here will respond as you have in such an "inappropriate anger filled reactionary" way. Now, I will say thank you for some of your suggestions and I will "attempt" to follow through with them. I come from a Red Hat Linux background, so Debian, seems to be as close a match to this that I can find. I "will" apologize for offending anyone here and attempt to refrain from any posts

which might be considered angry.

You misunderstand my tone. It is not uncommon on this list to find people who downright expect that every person on this list should jump to respond to a query or question or that this list should provide the same level of service as a Gold support contract from Sun. Also, please be aware that there are many times where requests go unanswered for a multitude of reasons, including: a) no one knows about the topic at hand; b) someone does know but does not have time/is not reading list mails/whatever; c) the individual appears to be "mooching." I think your situation was a combination of items 'a' and 'b'. I don't think 'c' applies since you are new to the list and new users are generally not perceived as taking unfair advantage of people on the list except under extreme circumstances.

My intent was not to flame to or be angry, but to simply remind/inform you that:

- 1) if you need guaranteed results, you should hire someone
- 2) using an abusive/combatative tone will not likely gain you any friends (the old you catch more flies with honey than with vinegar)

My apologies if I came off as angry, it has been a long few weeks for me.

Regards,

–Roberto

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Roberto C. Sanchez

<http://familiasanchez.net/~roberto>

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