

## Re: problem with CUPS

**Source:** <http://linux.derkeiler.com/Mailing-Lists/Fedora/2004-06/7916.html>

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**From:** León Alberto Ramos Mendoza (*ramez\_at\_prodigy.net.mx*)

**Date:** 06/30/04

Date: Wed, 30 Jun 2004 00:09:43 -0500  
To: fedora-list@redhat.com

Hi guys!

Regarding the CUPS and ML-1710 SAMSUNG printer, I think that there are some issues here.

This seems to work for a couple of hours, but, suddenly it stops, then, I need to restart the service manually or by printing something using the lpr command from a terminal. This is quite annoying because I have smb users complaining about the availability of the printer.

Hesty already reported this problem and Tim replied him with a question, I just wanted to help and to see if there is a possible solution to this problem. thanks ! =)

"Hello all,

I am having problem with cups after naively running setup script for Samsung ML-1710 laser printer (USB).

The driver is available here:

[http://www.samsung.com/Products/Printer/support/Download/driver/driver\\_SamsungLinuxDriver\\_0000004418\\_3.htm](http://www.samsung.com/Products/Printer/support/Download/driver/driver_SamsungLinuxDriver_0000004418_3.htm)

Afterwards, everytime starting cups, I get this error message:

```
Starting cups: Traceback (most recent call last):
  File "/usr/sbin/printconf-backend", line 7, in ?
    import backend
  File "/usr/share/printconf/util/backend.py", line
52, in ?
    which = cups_import.which_spooler ()
  File "/usr/share/printconf/util/cups_import.py",
line 191, in which_spooler
    which = l.split('.')[1].strip ()
IndexError: list index out of range
```

I cannot run redhat-config-printer,

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redhat-config-printer-gui, printconf, etc. More importantly, I cannot print to the printer :(

Any ideas?

Cheers,  
Hesty"

Tim asked Hesty the next lines:

"What does '/usr/sbin/alternatives --display print' say as the very first two lines of the output?"

And this is what I have:

```
"print - status is auto.  
link currently points to /usr/local/linuxprinter/bin/llpr  
/usr/bin/lpr.cups - priority 40  
slave print-cancel: /usr/bin/cancel.cups"
```

I hope this helps.

Thank you in advance!  
Leon

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