

## Re: \*sigh\* something is wrong with bkcvcs again

*Source:* <http://linux.derkeiler.com/Mailing-Lists/Kernel/2003-08/6431.html>

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*From:* Larry McVoy ([lm\\_at\\_bitmover.com](mailto:lm_at_bitmover.com))

*Date:* 08/24/03

Date: Sat, 23 Aug 2003 18:01:00 -0700  
To: Ken Moffat <[ken@kenmoffat.uklinux.net](mailto:ken@kenmoffat.uklinux.net)>

Let's put this into context. I got up this morning to find Aaron's posting and I started looking into the problem. It turned into a mess and rather than spend Saturday with my wife and kids I sent them out of the house so I could focus on this and fix it. It took several hours to track down the bug and the tree has been rebuilding since about 1pm.

I gave up half my weekend to fix this stuff. I made my family get out of the house for your benefit, my wife is pissed at me, my kids are pissed at me, and people here are rude to me for giving them something for free that they should have built themselves. Hey, wrong answer and I'm the idiot for putting up with it. So I pointed out to the list that I don't like it and I tried to make it clear by pointing out that you wouldn't put it with that sort of bug report from me about the kernel.

Apparently I wasn't clear enough so here is try #2:

- We don't owe you this service
- You could have built this service
- People are routinely rude about it when there are problems
- Keep it up and the service goes away

We didn't get a nice message saying "please look at bk2cvcs, it seems broken", we got an annoyed message from some guy with an ax to grind. Here's a quote from him talking about Pavel's oh-so-great BitKeeper clone:

"It would be better if you stored it in BitKeeper just to piss Larry off."

<http://marc.theaimsgroup.com/?l=linux-kernel&m=104653836702419&w=2>

The bk2cvcs gateway is a free service, it costs us money to provide it. People seem to think we are obligated to provide it and support it, and they think it's OK to be rude. Here's a feedback loop for you: every time I get a rude mail about this service the gateway gets shut down. First time is 1 day and it doubles every time after that. That means that you all as a community need to pass the word that it's not healthy to be rude. I'm sick of it, I've had it with that, I have absolutely zero tolerance for it and no sense of humor about it.

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Some people have gotten the message, Ben Collins is a great example. He's been polite and pleasant to deal with and as a result we host the BK2SVN gateway next to the BK2CVS gateway. If you're nice I'll bend over backwards to help you but I've had it with rude people. It doesn't