

Re: Linux 2.6.21

Source: <http://linux.derkeiler.com/Mailing-Lists/Kernel/2007-04/msg09981.html>

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El Thu, 26 Apr 2007 11:42:22 -0700 (PDT), Linus Torvalds <torvalds@xxxxxxxxxxxxxxxxxxxxxxxx> escribió:

I bet that's true even of a lot of people who are more "web oriented" than I am. They may look at webpages, but getting notified by email is still the wakeup call. There's a difference between "active and directed pushing

Bugzilla sucks quite a lot at email, but you can answer emails and they get into the bugzilla database; and there're two mailing lists (listed in Documentation/HOWTO) that send notifications about every new bug added/modified- I know it's not the perfect email interface every hacker wants, but it's better than nothing.

I suggested some time ago that it'd be useful to send every new bug notification from bugme-new to the LKML (and/or other lists). The volume should not be so high to make it so annoying that it makes it unuseful, and at least it makes the bugzilla-haters aware of the bugs reported, and since bugzilla tracks the answers to emails and the reporter email address is in the email, it makes easier for bugzilla-haters to ask for more data and try to fix the problem, without starting any browser.

I can understand Adrian's resign. Bugzilla is crap, but there're users reporting bugs there and willing to cooperate to fix them, and they're not getting listened. There're even a few description of patches (ie: "line 6 in foo.c is wrong and it breaks our testing, it should read like this:") that have been sitting there for *years* and not getting merged. I guess that Adrian tried to canalize the important regressions to the hackers, and he got tired of apparently being the only one that cares about getting them fixed.

So I, or anyone else, could try to do Adrian's job. But if Adrian (a guy that sends patches to make global functions static 8) got tired of doing that job, I suspect that I, or anyone else would also got tired of it even sooner. There're other big projects with probably more bug reports than linux, they don't work this way, and they look more succesful in their bug handling.

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So in my humble opinion there's a problem, about how the whole bug reporting/fixing process works. With the current linux development model, a good bug reporting/fixing process doesn't look optional, since it's important to fix bugs ASAP to get the fixes into -stable. The fix may go as far as "writing our own bug tracking software" in the same way git fixed other development issues, or it may be a human issue, or a mix of the two.

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