

# mail problems

**Source:** <http://linux.derkeiler.com/Mailing-Lists/RedHat/2004-02/1078.html>

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To: redhat-list@redhat.com

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Hi, (sorry if this is a duplicate)

I'm trying to set up mail for our organisation but am having trouble. I'm really only asking if someone can point me to the right place to ask the question, but...

We have a firewall (ipchains) running on a rh9 system. It also runs sendmail, dhcp, imap, dns, and probably some other things I've forgotten.

The firewall gets its IP from an ISP's dhcp server. The ISP is also running a firewall (so the address we're given is 10.something.etc.etc), which, I assume, is on the internet (though it's in China, so who knows what else is out there).

We can send email to each other without any problem.

At one point (after some fiddling with the DNS server) we could email out (to @yahoo.com), but currently cannot even do that.

We have never been able to receive email from the internet. Email sent to us does not bounce.

The domain we want our email address in also has a web server, but it is in the US (we're in China). It doesn't seem to matter what we put on the left of the domain, it still resolves to the same ip address. The domain is <jingmei.org>.

I fiddled with the MX record on our local DNS server – perhaps it was something I did there that enabled us to email out temporarily – but no joy on receiving email.

## RedHat: mail problems

So, what steps do I need to take in order to be able to send email out to and receive email from the internet?

If someone here can answer this, I would be very grateful.

Thanks.

Max.

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