

RedHat: "Failed deployment, rolled back: [Errno 18] Invalid cross-device link" (code 49)" in RedHat Satellite server

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To: Red Hat Linux discussion list <redhat-list@redhat.com>

Does anybody, besides me, actually use satellite server, or was I a dupe?

I've been attempting to get support from redhat for a almost week now, and it's always the same.. If I call US tech support, I'm told I'll receive a call back.. I never get one. If I call australian tech support, I'm told "We need to find our satellite guy" (who I do not believe exists) and that they will call me back.. Same thing.. 5 days straight. It's not just this issue, it's been the same Modus Operandi since day one, before that it was a sales Engineer who never answered his phone and almost lost the account.

What I'm trying to do is very simple. I've done it several hundred times before while testing this solution.. Now that I'm trying to roll it out in production, doing nothing different than I was in testing, everything has fallen apart. I'm merely trying to kickstart a server.. All of my servers now fail when trying to deploy configuration files during the kickstart process. A seemingly innocuous thing.. Get the files, translate their Macro Variables, put them in place, right?

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