

SuSE: Re: [SLE] Please! I could use some help!

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Source: <http://linux.derkeiler.com/Mailing-Lists/SuSE/2005-01/0064.html>

From: Ted Hilts (thilts_at_help-for-you.com)

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Date: Sat, 01 Jan 2005 16:45:08 -0700

To: C Hamel <yogich@sc2000.net>, thilts@help-for-you.com, suse-linux-e@suse.com

I don't know what SuSE distribution you are running -- I came in late on your problem and perhaps I should not say anything at all. But for what it is worth, here goes! First your subject should give an idea of the problem and that might alert the appropriate expertise in responding to your problem. It's hard to do that but you should give it a try if my suggestions don't work.

I do know that there is a serious problem with wvdial for version 9.1 which causes a "NULL" problem of some sort. If you are just running the desktop version you might not be aware of this problem. If you have this problem you can find an associated "NULL" error message near the end of your `/var/log/boot.msg` file. If so, then you need to use YAST and download the patch. This error for some reason or another has a domino error affect on some of your services that work in conjunction with the portmap daemon.

Another possibility is that you have inadvertently installed some software that may be causing a conflict -- perhaps the very package for which you are having a problem. You may have to compile the binary from source rather than unwrapping a binary from an RPM file. It's worth the trouble to set yourself up a small development space on your Linux installation so that you can get familiar with doing that sort of thing. I used to get support help from a guy who would first try the configuration route and if that did not work he would waste no more time and agony and he went directly to getting the appropriate source code and simply recompiled the application. Of course he had a lot of experience and contacts and knew how to read the compilation messages to ensure he was getting a working installation. If you go this route there are lots of experienced

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people on the list that will help you along and maybe even get you started. They like the kind of challenge where they can help and learn at the same time. It's only rocket science until you get into it and get your feet wet. Maybe (if you can't get hylafax working and no one responds) delay it and do some simple compile development exercises until you gain the needed expertise.

That error message you are getting is a dead give away for someone that understands exactly what it means. I don't! But I do know that the message is pointing directly at some kind of incompatibility. Perhaps someone else on the list can guide you through a compile config and build process that will ensure a working HylaFAX installation. What everyone seems to forget is that these binaries coming from SuSE are dependent upon the SuSE development environment and you may be missing some aspect of that environment. But first you need to identify the kernel, and make sure that you get the appropriate application source code (if available) that will successfully compile with your kernel.

If this applies then try [SLE] Hylafax compile pblm (kernel 2.6.x, dist 9.2 and that sort of thing in your subject). The subject format is [SLE] application, process, prblm, essential details. In your text you do as you have, provide details of what you have done.

Just some ideas that might boost you into some real meaningful help from the list.

Don't get discouraged
TED

C Hamel wrote:

*>After far more Googling than I'd previously done, I found some help in
>Getting HylaFax configured. There is still one problem left ..and perhaps
>only one: the modem will not dial after having been auto-configured.
>
>I get the following hint in the logs:
>Jan 1 11:20:24 linux HylaFAX[5331]: Filesystem has SysV-style file creation
>semantics.
>Jan 1 11:20:24 linux FaxQueuer[4358]: SUBMIT JOB 1
>Jan 1 11:20:24 linux FaxQueuer[4358]: Missing ':' separator in modem group
>specification
>
>I have no idea where that missing ':' might belong! I have checked
>out some files referring to various mfrs and found nothing obvious. Since*

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>*those files are furnished in the pkg I would presume them to be correct.*

>*Anyone else experienced this --or, perhaps, know to what it is referring??*

>

>*Thanks!*

> --

>...*"Yogi" CH*

>*Namasté Yoga Studio*

>

>

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Also check the archives at <http://lists.suse.com>

Please read the FAQs: suse-linux-e-faq@suse.com