

Re: [SLE] Can't open KMail

Source: <http://linux.derkeiler.com/Mailing-Lists/SuSE/2005-03/0648.html>

From: Randall R Schulz (*rschulz_at_sonic.net*)

Date: 03/04/05

To: suse-linux-e@suse.com

Date: Fri, 4 Mar 2005 12:12:12 -0800

Andy,

On Friday 04 March 2005 14:59, Andy Yankovich wrote:

> *On Fri, 2005-03-04 at 13:56 -0500, Carl E. Hartung wrote:*
> > *Assuming everything's installed in the default locations, open a*
> > *terminal (Programs > System > Terminal > Terminal) and issue*
> > *"/opt/kde3/bin/kmail &". You're bypassing the menu system and*
> > *launching it from the command line so you want to look for any*
> > *error messages it gives you for clues.*
>
> *I got the following:*
>
> *andy@linux: ">/opt/kde3/bin/kmail: symbol lookup*
> *error: /opt/kde3/lib/libmailprivate.so.0: undefined symbol:*
> *_ZN11KMailWindow7setIconERK7QPixmap*

As I'd suspected, you've managed to somehow get into a situation where your libraries and not all of compatible versions or are not compatible with the application (KMail) which is using them. This is pretty odd and definitely not normal.

What version of KMail did you install or to which version did you update? From what on-line source did that update originate?

As a single reference point, I'm running KMail 1.7.2 under KDE 3.3.2 Level "a" and the symbol mentioned in the diagnostic you quote is also absent from my ../libmailprivate.so.0. My libmailprivate does reference a close variant of that symbol:

```

      v
mine: _ZN11KMainWindow7setIconERK7QPixmap
yours: _ZN11KMailWindow7setIconERK7QPixmap
      ^
```

It looks like a minor renaming occurred.

I'd suggest uninstalling KMail and re-installing it. I'd hope that would

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repopulate all the pertinent libraries and fix this problem.

> > *As for finding .xsession-errors, it lives in '/home/andy'.*

>

> *Did this and got:*

>

> ...

This part isn't relevant since you followed Carl's other suggestion and ran KMail from the command line.

> *Does this help?*

> *Andy*

Randall Schulz

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Also check the archives at <http://lists.suse.com>
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