

## Re: [SLE] Destjet printer app has a bug? Signal 11

*Source:* <http://linux.derkeiler.com/Mailing-Lists/SuSE/2005-03/1966.html>

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*jfweber\_at\_bellsouth.net*

*Date:* 03/16/05

To: suse-linux-e@suse.com

Date: Wed, 16 Mar 2005 10:33:20 -0500

On Wednesday 16 March 2005 9:25 am, Andy Yankovich wrote:

> *On Tuesday 15 March 2005 23:08, BandiPat wrote:*

> > *On Tuesday 15 March 2005 05:38 pm, Andy Yankovich wrote:*

<snip>

> *Thanks for you reply,*

> *What specific steps did you take to check "/var/spool/cups"? From a*

> *Shell, Terminal, Run command, Konqueror or where? (And more*

> *importantly, how do I know ahead of time? I read manuals but don't am*

> *confused.*

> *As you can tell I'm over my head in Linux SuSE 9.2 Pro. At age 70,*

> *maybe I should stick with windows – easier on the blood pressure.*

> *Adny*

Oh Andy,

Don't do that... you just need to go slowly, have a drink of your preferred beverage , then think about of few things.. When you want to check any directory, how do you go about it?

Well, if you are using KDE , you will want to open konqueror from the bar on the bottom of your screen.

That *\*should\** show you a tree view of all the directories on your system.. ( well, in this case the main ones anyway <g>)

If it does not, you have a couple of choices, pick which ever seems the most sensible to you. If you simply have a picture of your home directory, you can hit the F9 key, and that should give you a tree view of your system from / thru the last set of files which is /var ..then you click the plus sign to expand that directory, which should show you "under the /var /spool, which you expand the same way and you will find /cups IIRC there will be logfiles and error messages in there ( in /cups)

from your "home directory view " which is also shown in Konqi ( Konqeror ) in it's roll as a file manager, you should see the tree view down the left side of the Konqi window. IF you don't see it, you can hit F9, if you remember it, OR, also down the left side there are some small icons, select the one that looks a little bit like a two toned file folder ( at least that is what it looks like on mine.. it should look like some sort of folder because that will open that same "window" down the left side of

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the konqi ( filebrowser) showing all the main directories from / thru /var any folder icon which shows a '+' sign, can be expanded by selecting the '+' sign w/ your mouse.

And that will get you around the files and folders . Tho in your role as user , you won't be able to see some of them, they often show a padlock, because they are for root..

One other thing , you *\*might\** want to join the suse-kde list.. it's at suse-kde@suse.com . You should be able to join by going to the same page where you sign up for Suse's lists. It has specific questions and answers about KDE generally. And it's not a really high volume list, so reading that one, and also reading this one, and just trying things ... you will learn how to use linux , just the same way you did Windows.

Most of the main items work in the same way on all gui based operating systems, it is only the details that change. We think our way of a single click to open things, for instance is a better way. But then, most of us have been doing it so long we don't remember how we stumbled about and asked what we thought were silly questions.

Believe me, you can do this, especially once you begin to realize much of it is just logical.. and most of the archane info, you can learn later when you are comfortable.

Also,

> > *As you can tell I'm over my head in Linux SuSE 9.2 Pro. At age 70,  
> > maybe I should stick with windows – easier on the blood pressure.*

That is a false logic. All the worry about worms, which you will still hear of daily, but are unlikely to have take down your computer again, ever. All the worry about identity theft, where the crooks just get a file on your computer and steal your logs, or your password files, or any information they can find, and they got onto your computer thru your browser, whilst you were attempting to do something normal. Like, read the newspapers...

You can't "break" your computer by entering commands.. unless you are doing everything as root... then your *\*could\** delete everything on the hard drive yourself. As we used to say, "if it ain't smokin' it ain't broken."

The worst thing you can do to yourself is mess up your config files somehow and have to reinstall everything... but I'll tell you what, IF you keep notes while you are installing of what you do at each junction; you will be able to install and reinstall very quickly. However... you will learn a whole lot about Suse and about how your Suse system works just by reinstalling. And once you get good at it. Assuming you make backups of your own files.. your email and things like that, you can be back up right were you left off in under an hour.. So, don't worry about it.

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We have all made huge mistakes, and most of us learned what we know in trial and error. Even some of our List Gods who also hold advanced degrees in computer science.

Don't be afraid to ask your questions, preface them w/ the fact you are a relative newbie.. until you have that "click" in your head one day where you suddenly just "understood" what Anders ( either or both of them), or Leen or Carlos , Ben, Randal, or any of our wise ones answered you... ( at that time you can probably drop the newbie prefix. Most of us will remember you by that time <VBG> )

To the list members and Gods, and all the wise ones,  
If I left off your name from the above list, please forgive me, it was an unintentional oversight, and for the sake of the Universe, please do not stop assisting me ... please ????

I wish you happiness and joy of your system. You will really come to love it. ( linux) But get a notepad or notebook and take notes, it does help you organize things in your head. Um, the notes are what you are doing when you try something new. And if my husband could actually learn this system everyone can. <Very Big Grin> He had mainly been an OS/2 user because that was all I would allow on the network. And he was worried about ruining things as well. But heck, now he installs and configures his computer all by himself. Mostly. <G>

Hope this helps

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j

That's why I wander & follow la vie dansante  
on the nightwind that takes me to where I want  
that's all I want .. la vie dansante.

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