

## Re: Can Nobody Help Me?

**Source:** <http://linux.derkeiler.com/Newsgroups/alt.os.linux.suse/2003-07/2534.html>

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**From:** nikoli ([nikoli\\_at\\_cox.net](mailto:nikoli_at_cox.net))

**Date:** 07/27/03

Date: Sun, 27 Jul 2003 21:28:26 GMT

Big Daddy wrote:

>*nikoli wrote:*

>

>

>

>>>*Secondly, make sure your onboard graphics are turned off in the BIOS when  
>>>you have an AGP graphics card installed. That goes for sound and LAN too,  
>>>that you have onboard but are overriding with a PCI card.*

>>>

>>>

>>>

>>>

>>*mkay daddy... read my previous post then*

>>

>>

>

>*I cannot find anywhere where you've said you've done that.*

>

>*You:*

>*"I'm just gonna list the things I've tried.*

>

>*disable ACPI in BIOS... didn't work*

>*typed vga=normal in boot options field (at the suggestion of Suse email*

>*support)... didn't work*

>*tried every boot option on the screen (manual mode, safe mode, text*

>*only...) nothing worked*

>*tried install CD #2 with all the above as well"*

>

>*Didn't say anywhere that you turned off the onboard graphics in BIOS. You*

>*disabled ACPI, but not onboard video.*

>

>*You again:*

>*"I have 256 MB of SDRAM... and my video card is an AGP and has 64 MB... I*

>*guess there is onboard graphics that I'm not using.*

>

>*Here's the specs for the mobo:*

>*FX41*

alt.os.linux.suse: Re: Can Nobody Help Me?

>Form Factor : Small Form Factor  
>CPU Socket : AMD Socket A, support 266/200MHz FSB CPU  
>Chipsets : North bridge-VIA KM266, South bridge-VIA 8235  
>Memory : Spoort DDR 266/200 \* 2  
>On Board VGA : VIA Savage8, 8-32 MB VGA share memory  
>On Board Audio : Realtek ALC650 support 5.1 channel audio, Support Digital  
>SPDIF In/Out  
>Expansion Slot : PCI \* 1, AGP \* 1  
>IDE interface : ATA-133"  
>  
>Again, nowhere do you indicate that you went into BIOS and actually made  
>sure that onboard graphics are disabled, if you are indeed running an AGP  
>video card. You have indicated that you have the onboard video, but not  
>that your BIOS says it's disabled. So, which is it? Do you have an add-in  
>AGP card? Is the onboard stuff turned off in BIOS? Or are you running with  
>onboard video?  
>  
>If the last case is indeed your situation, often you'll have to hunt down  
>drivers for the onboard video and install them during the SuSE  
>installation.  
>  
>If the other case is your situation, and you are running an aftermarket AGP  
>video card, you must make sure to turn off your onboard stuff in BIOS. You  
>can't just put the card in and run with it.  
>  
>It sounds to me, that you have the situation described above, where you have  
>an AGP video card installed and the monitor connected to it, but the  
>onboard video is still active in the BIOS. I could be wrong, but that's all  
>I can see possibly being the case. If you do have it disabled in BIOS, then  
>try installing with the AGP card removed and onboard video enabled.  
>  
>Other than these couple of possibilities, I can't see how it's not working.  
>SuSE Linux is installed on VIA chipset AMD boards all the time without a  
>hitch.  
>  
>Lastly, when someone offers a suggestion to you, even if it was what you've  
>already done, don't be a smartass. We're not there looking at your computer  
>with access to every BIOS setting and hardware configuration you could  
>possibly try. We can only go off of the information you give us. If you  
>want help, be polite to those that attempt to help you.  
>  
>  
>  
>  
There's a post from me at 2:06pm that clearly indicates that I was sorry  
about the html posting and that my onboard graphics is disabled.... I'll  
post it again for ya. (maybe it didn't show up for you for some reason)

"Sorry about the html thing... must've hit the wrong send option...  
here's how it was supposed to look

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[http://us.shuttle.com/specs\\_access.asp?pro\\_id=285](http://us.shuttle.com/specs_access.asp?pro_id=285)

What would you suggest I try with that? ram=248

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at any rate, the onboard graphics is disabled in the BIOS

I also tried the command... "mem=248" (also tried 247, etc...) nothing worked

I still only get a line that says "Uncompressing Linux... Ok, booting the kernel" and I only get that when I use the command "vga=normal"

There are no jumpers on this mobo to disable the onboard graphics... only via BIOS... and it seems to work because when I plug the monitor into it, I get no picture at all."

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Ok, here's the situation. I've been posting on this subject for about a week now and nobody has been able to help me (including Suse). So I've reposted this thread with the subject "Can Nobody Help Me?" It used to be called "Can't Install Suse 8.1"

Anyway, I wasn't trying to be a smartass. I only said I had posted that I already tried what you suggested. If that offends you then I am sorry.

Onboard graphics are disable via BIOS. I use an AGP GeForce Ti 4200 graphics card instead. When I plug the monitor into the onboard card, I get no picture at all. To me this means that it is infact disabled.