

Re: linux express

Source: <http://linux.derkeiler.com/Newsgroups/comp.os.linux.hardware/2007-04/msg00007.html>

- *From:* Tim S <ts@xxxxxxxxxxx>
 - *Date:* Sun, 01 Apr 2007 18:07:18 +0100
-

ivan danicic wrote:

Tim S wrote:

ray wrote:

On Sat, 31 Mar 2007 19:40:52 +0000, ivan danicic wrote:

ray wrote:

On Sat, 31 Mar 2007
09:56:16 +0000, ivan
danicic wrote:

Hello all,
beware!
They take
your money
but don't
deliver the
goods.
Ivan

Good reason to charge to
your credit card. No
merchandise, no payment.

Hello, I don't know what you mean.
Ivan

When you placed the order, how did you pay for it? At least

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in the US if
you make payment by credit card and the goods are not
delivered then you
simple refuse payment – it is up to the merchant to prove his
claim.

I paid by credit card via PayPal.
Ivan

More or less the same in the UK too. Paying by credit card gets more
legal protection than using other forms of payment.

Hello, I didn't know that. What do I do?
The seller collected the money as soon as the order was received.
Ivan

Thanks for the warning that you made in good faith, concerning these
suppliers.

I don't think anyone was having a dig at you for not using a credit card –
but the warning is useful for others who may find this thread via google.

IANAL – but one option now is to file a Paypal grievance procedure as you
have done – may be of limited success...

The other is court action, if you and the vendor are in the same country. In
the UK, we have a thing called the Small Claims Court which is cheaper and
easier to use (than a magistrate's court or crown court) for limited value
claims – don't know if you have anything equivalent in your country?...

What I would do now is to start badgering them via all communications
channels until they start talking to you. The order *may* have got lost in
the post (give them some credit that it may not be their fault).

One way to get some contact details is to do a "whois" on their domain name.
Look for the registrant's name and address. The other way is to consult
government records on the directors of the company, assuming it is
registered with the state. This part is simple in the UK – again, don;t
know in your country.

I'm happy to help with the "whois", but can you give us the domain name
of "Linux Express" (no, I don't want to assume it's linuxexpress.com or
anything else) and which country you (any they) are in?

Cheers

Tim

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