

Re: linux express

Source: <http://linux.derkeiler.com/Newsgroups/comp.os.linux.hardware/2007-04/msg00010.html>

- *From:* ray <ray@xxxxxxxxxx>
 - *Date:* Sun, 01 Apr 2007 13:42:21 -0600
-

On Sun, 01 Apr 2007 19:19:01 +0000, ivan danicic wrote:

Tim S wrote:

ivan danicic wrote:

Tim S wrote:

ray wrote:

On Sat, 31 Mar 2007
19:40:52 +0000, ivan
danicic wrote:

ray wrote:

On
Sat,
31
Mar
2007
09:56:16
+0000,
ivan
danicic
wrote:

Hello
all,
beware!
They

Re: linux express

take
your
money
but
don't
deliver
the
goods.
Ivan

Good
reason
to
charge
to
your
credit
card.
No
merchandise,
no
payment.

Hello, I
don't know
what you
mean.
Ivan

When you placed the order,
how did you pay for it? At
least in the US
if you make payment by
credit card and the goods are
not delivered then
you simple refuse payment
– it is up to the merchant to
prove his
claim.

I paid by credit card via PayPal.
Ivan

More or less the same in the UK too. Paying
by credit card gets more
legal protection than using other forms of
payment.

Re: linux express

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Hello, I didn't know that. What do I do?
The seller collected the money as soon as the order was received.
Ivan

Thanks for the warning that you made in good faith, concerning these suppliers.

I don't think anyone was having a dig at you for not using a credit card – but the warning is useful for others who may find this thread via google.

IANAL – but one option now is to file a Paypal grievance procedure as you have done – may be of limited success...

The other is court action, if you and the vendor are in the same country. In the UK, we have a thing called the Small Claims Court which is cheaper and easier to use (than a magistrate's court or crown court) for limited value claims – don't know if you have anything equivalent in your country?...

What I would do now is to start badgering them via all communications channels until they start talking to you. The order *may* have got lost in the post (give them some credit that it may not be their fault).

One way to get some contact details is to do a "whois" on their domain name. Look for the registrant's name and address. The other way is to consult government records on the directors of the company, assuming it is registered with the state. This part is simple in the UK – again, don't know in your country.

I'm happy to help with the "whois", but can you give us the domain name of "Linux Express" (no, I don't want to assume it's linuxexpress.com or anything else) and which country you (any they) are in?

Cheers

Tim

Thanks to all of you. The sum involved is small so I shall just have to be more careful next time. I suppose a seller can always claim "probably lost in the post" so probably one should always request some other form of delivery unless one knows the seller. Is that right?
Ivan

I should think it ought to be up to the seller to purchase 'delivery insurance'. If you never got it, then as far as you know it was never sent.

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