

Re: linux express

Source: <http://linux.derkeiler.com/Newsgroups/comp.os.linux.hardware/2007-04/msg00011.html>

- *From:* ivan danicic <ivan@xxxxxxxxxxxx>
 - *Date:* Sun, 01 Apr 2007 19:19:01 GMT
-

Tim S wrote:

ivan danicic wrote:

Tim S wrote:

ray wrote:

On Sat, 31 Mar 2007 19:40:52 +0000, ivan danicic wrote:

ray wrote:

On Sat, 31
Mar 2007
09:56:16
+0000, ivan
danicic
wrote:

Hello
all,
beware!
They
take
your
money
but
don't
deliver
the
goods.

Re: linux express

Ivan

Good
reason to
charge to
your credit
card. No
merchandise,
no
payment.

Hello, I don't know what
you mean.
Ivan

When you placed the order, how did you pay
for it? At least in the US
if you make payment by credit card and the
goods are not delivered then
you simple refuse payment – it is up to the
merchant to prove his
claim.

I paid by credit card via PayPal.
Ivan

More or less the same in the UK too. Paying by credit card
gets more
legal protection than using other forms of payment.

Hello, I didn't know that. What do I do?
The seller collected the money as soon as the order was received.
Ivan

Thanks for the warning that you made in good faith, concerning these
suppliers.

I don't think anyone was having a dig at you for not using a credit card –
but the warning is useful for others who may find this thread via google.

IANAL – but one option now is to file a Paypal grievance procedure as you
have done – may be of limited success...

The other is court action, if you and the vendor are in the same country.
In the UK, we have a thing called the Small Claims Court which is cheaper

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and easier to use (than a magistrate's court or crown court) for limited value claims – don't know if you have anything equivalent in your country?...

What I would do now is to start badgering them via all communications channels until they start talking to you. The order *may* have got lost in the post (give them some credit that it may not be their fault).

One way to get some contact details is to do a "whois" on their domain name. Look for the registrant's name and address. The other way is to consult government records on the directors of the company, assuming it is registered with the state. This part is simple in the UK – again, don't know in your country.

I'm happy to help with the "whois", but can you give us the domain name of "Linux Express" (no, I don't want to assume it's linuxexpress.com or anything else) and which country you (any they) are in?

Cheers

Tim

Thanks to all of you. The sum involved is small so I shall just have to be more careful next time. I suppose a seller can always claim "probably lost in the post" so probably one should always request some other form of delivery unless one knows the seller. Is that right?

Ivan

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