

## Re: Cable modem problem

**Source:** <http://linux.derkeiler.com/Newsgroups/comp.os.linux/2004-01/0251.html>

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**Date:** 01/11/04

Date: 10 Jan 2004 15:09:05 -0800

"Mick Meyers" <mick\_meyers@hotmail.com> wrote in message news:<v4mdnVXjatfHGWKiRVn-uQ@comcast.com>...  
> *I have a dual boot machine... WinXP and ManDrake 9.2. Before MD I was using Redhat 9.0. With RH I had no problem connecting. Now I'm a neophyte*

What brand/model computer are you using? What was your RH9 setup? Is your MD setup exactly the same?

> *when it comes to Linux, but I've spent two days searching the web, and trying various fixes. Nothing is working yet.*

I've searched also with some leads popping up. See below. What did you try, what exactly were the results?

>  
> *I have a Thomson DCM245 cable modem which is connected via USB. Most*

Connected to what? The hub?

> *articles are saying to go with a NIC, but I'm attached via NIC to a hub which connects to an access point...*

Your MD/XP box connects to hub via ethernet cable? What does "access point" mean?

> *Besides I would hope that USB would work. When I check the hardware configuration I have a error message: Module unknown for the cable modem and two of the 4 USB ports. I'm assuming this is because of drivers? Could I download drivers from RH? Any suggestions would be greatly appreciated. Thanks.*  
>  
> *Mick :-Z*

I am confused about your setup. Why a hub? Why usb?

Assume you have more than one computer connected to hub. True?

comp.os.linux: Re: Cable modem problem

Does XP work properly with current setup? Can your MD/XP box connect directly to modem via ethernet cable and work? via usb cable and work? Tell us exactly as possible what you have tried.

I have a hard time believing that something "broke" with just the switch to MD (it's based on RH), but you never know. Did see some posts regarding APIC incompatibilities with some motherboards/chipsets and know that this is an area where distros change/vary. Also many changes in ACPI support (but doubt MD tried a backport patch to a 2.4.x kernel).

In any case, to help, we will need as precise details as possible on your RH setup that worked as well as your current setup and the fixes you've attempted (both hardware and software). If it's not something readily detected, you'll have to dig into system details that newbies fear to tread (and old hands avoid if possible). Let's try to find a "simple" solution first. Did you search the Mandrake mailing list archives?

Keep in mind that we have NO data or specs re: your system/setup except what you provide. RCA/Thomson doesn't even post a handbook or useful specs for your modem — I looked.

For starters, provide a copy of the output of dmesg:  
[pg@pbrain]\$ dmesg  
(easiest if done from a desktop terminal, eg., KDE's Konsole using edit>copy)

For USB background try:  
<http://www.linux-usb.org/USB-guide/book1.html>  
<http://www.linux-usb.org/usb2.html> (the "current" usb standard)

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email above disabled